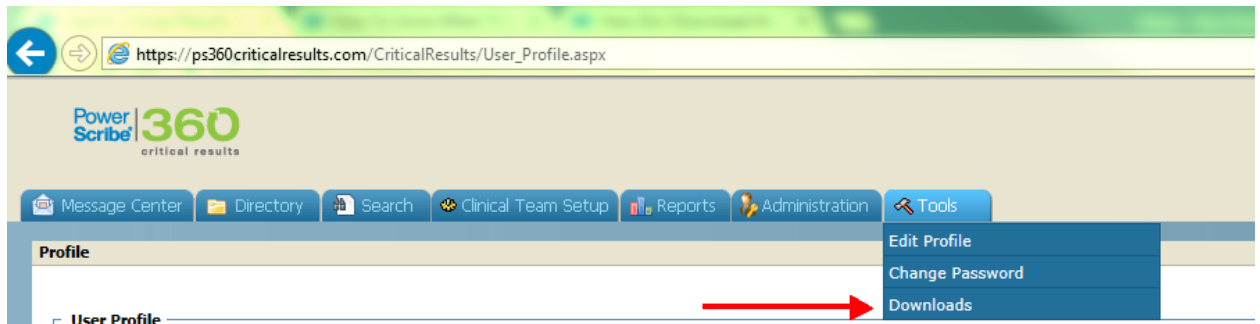


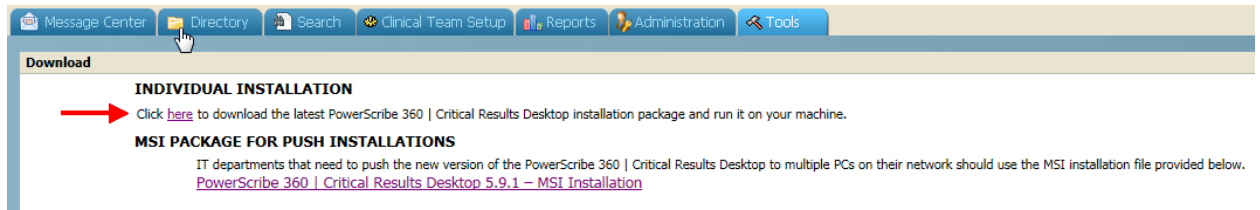
Nuance® PowerScribe® 360 Critical Results

Critical Results Desktop Installation Using Executable

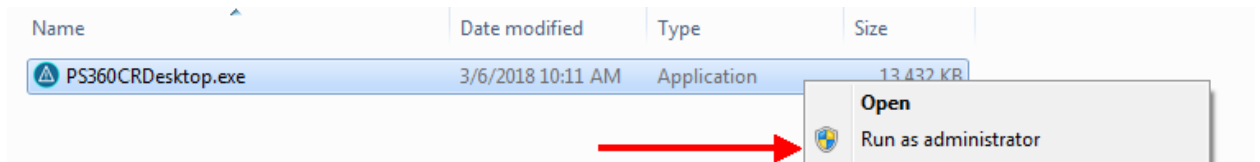
1. Login to <https://ps360criticalresults.com> as an administrator and click on Tools – Downloads.



2. Click and download the **INDIVIDUAL INSTALLATION**, which downloads the PS360CRDesktop.exe file.

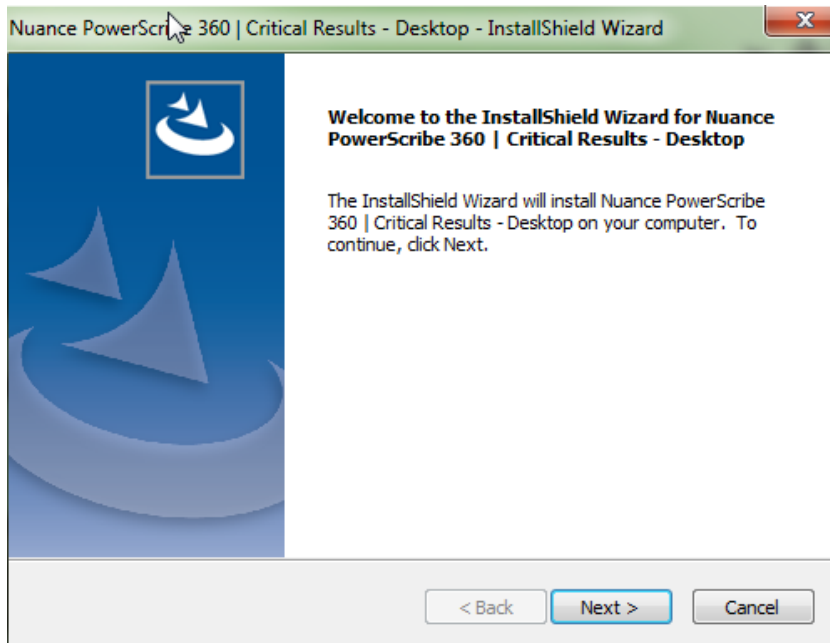


3. Please make sure you are logged into Windows as an administrator with full permissions to the C: drive and right click on the PS360CRDesktop.exe, Run as administrator to install the application



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4. Click “Next” to continue



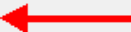
5. Select “Production” for live environment (or) “Test” for Staging environment and click “Next” to continue.

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Nuance PowerScribe 360 | Critical Results - Desktop - InstallShield Wizard

Desktop Application

Site Information

Production  Test Other

Site: http [] []

Proxy Server Settings

Use Proxy Server

Proxy Host: [] []

User Name: []

Password: []

InstallShield

< Back Next > Cancel

6. Click "Install" to continue

Nuance PowerScribe 360 | Critical Results - Desktop - InstallShield Wizard

Ready to Install the Program

The wizard is ready to begin installation.

Click Install to begin the installation.

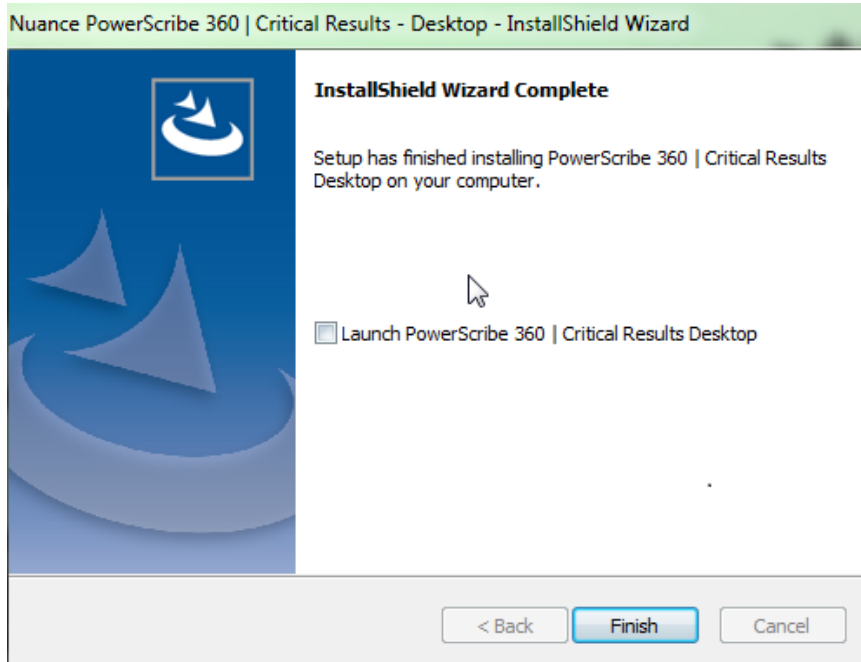
If you want to review or change any of your installation settings, click Back. Click Cancel to exit the wizard.

InstallShield

< Back Install Cancel

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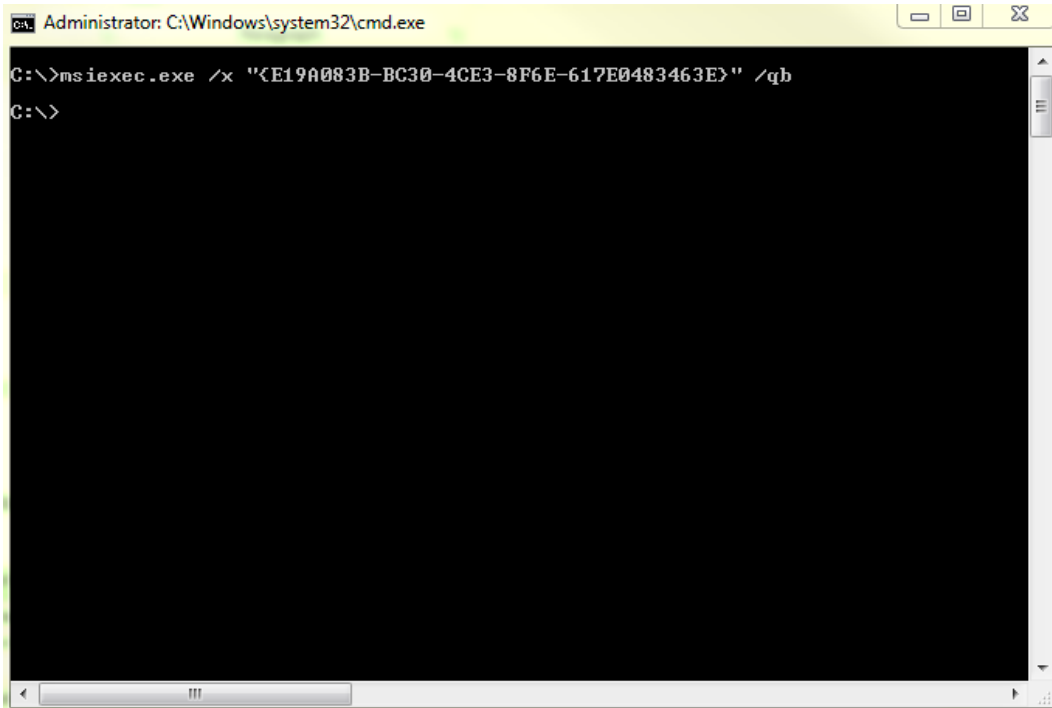
7. Click "Finish" to complete the installation.



8. The application should be installed under C:\Program Files (x86)\Nuance\Critical Results Desktop on a Windows 64 bit workstation and C:\Program Files\Nuance\Critical Results Desktop on a Windows 32 bit workstation.
9. If you would like to uninstall the CR Desktop application and you don't see it under Control Panel - Programs and Features, you can uninstall the application in quiet mode by running the following command from a command prompt.

msiexec.exe /x "{E19A083B-BC30-4CE3-8F6E-617E0483463E}" /qb

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The image shows a screenshot of a Windows command prompt window. The title bar reads "Administrator: C:\Windows\system32\cmd.exe". The command prompt shows the following text:

```
C:\>msiexec.exe /x "<E19A083B-BC30-4CE3-8F6E-617E0483463E>" /qb  
C:\>
```

The rest of the command prompt window is black, indicating that the command has completed and there is no output to display.