Nuance®

PowerScribe® 360
Critical Results

Critical Results Desktop Installation Using Executable

1. Login to https://ps360criticalresults.com as an administrator and click on Tools – Downloads.
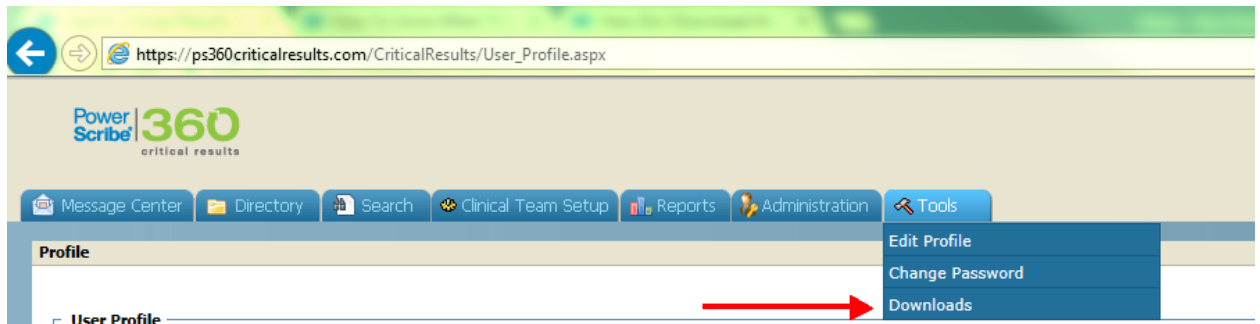
2. Click and download the **INDIVIDUAL INSTALLATION**, which downloads the PS360CRDesktop.exe file.
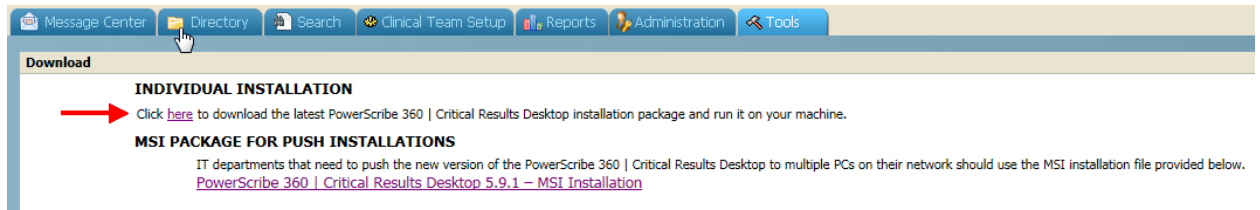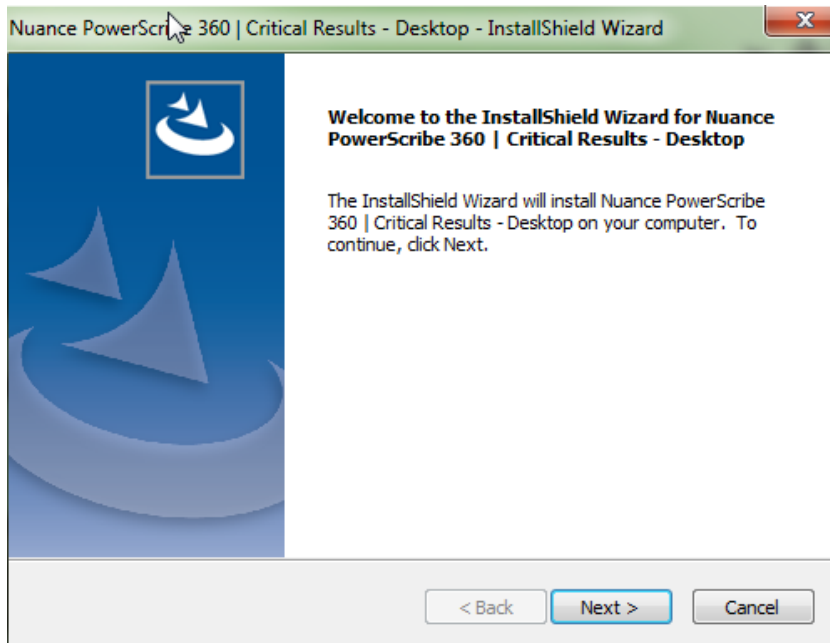

3. Please make sure you are logged into Windows as an administrator with full permissions to the C: drive and right click on the PS360CRDesktop.exe, Run as administrator to install the application
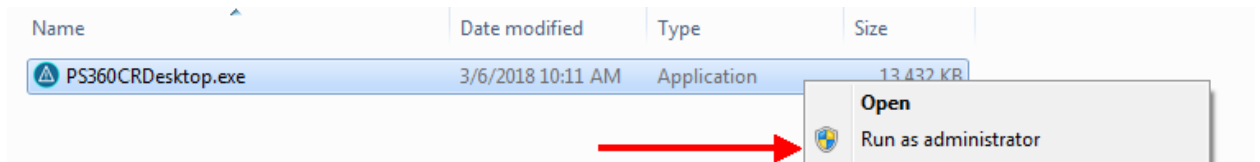
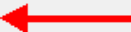![Nuance PowerScribe 360 Critical Results]

4. Click "Next" to continue

5. Select "Production" for live environment (or) "Test" for Staging environment and click "Next" to continue.

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6. Click "Install" to continue

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7. Click "Finish" to complete the installation.
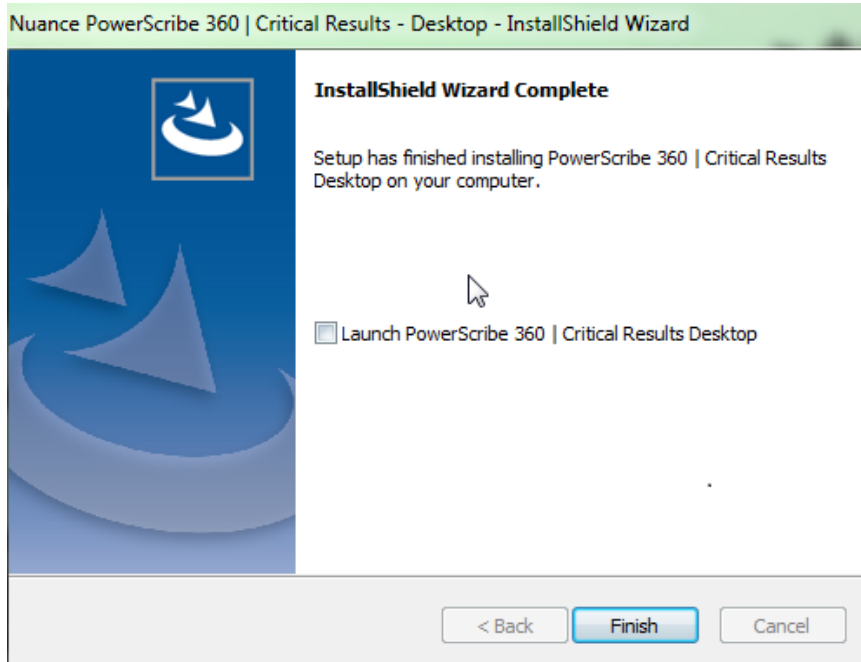
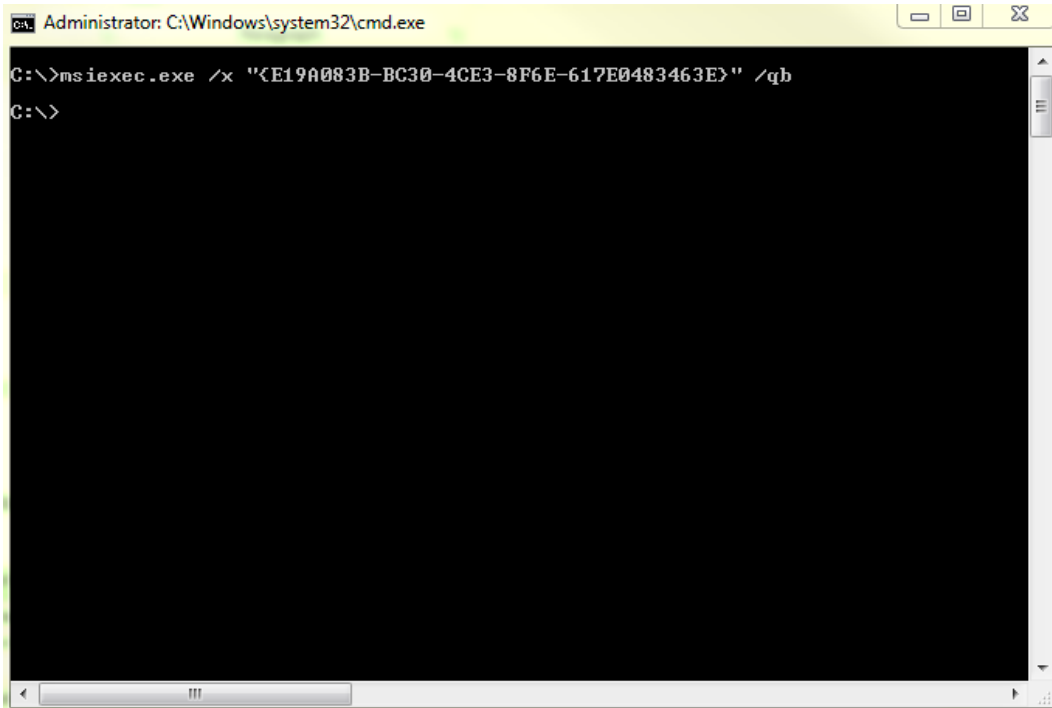8. The application should be installed under C:\Program Files (x86)\Nuance\Critical Results Desktop on a Windows 64 bit workstation and C:\Program Files\Nuance\Critical Results Desktop on a Windows 32 bit workstation.

9. If you would like to uninstall the CR Desktop application and you don't see it under Control Panel - Programs and Features, you can uninstall the application in quiet mode by running the following command from a command prompt.

   msiexec.exe /x "{E19A083B-BC30-4CE3-8F6E-617E0483463E}" /qb

```
Administrator: C:\Windows\system32\cmd.exe

C:\>msiexec.exe /x "{E19A083B-BC30-4CE3-8F6E-617E0483463E}" /qb

C:\>
```