



Dragon Medical Practice Edition, Version 2.3.1

Release Notes



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Overview of Dragon Medical Practice Edition, Version 2.3.1

Version 2.3.1 is the newest US English release of Dragon Medical Practice Edition, Nuance's leading speech-recognition and reporting solution for medical professionals. It is released for US English only, and provides fixes for issues affecting current customers of version 2.3 of the US English product.

Version 2.3.1 is available only as a service pack upgrade, downloaded from the Dragon Software Manager.

About this release

Product:	Dragon Medical Practice Edition, version 2.3.1
Software version:	12.53.350.038 US English, service pack For a comprehensive list of Dragon Medical Practice Edition software versions, see " Product build numbers " on page 5.
Where to download:	Download the update from the Dragon Software Manager. For instructions, see " Upgrading Dragon Medical Practice Edition " on page 3.
Software components provided:	This release is made available via the Dragon Medical Practice Edition 2.3.1 Service Pack installer, DMPE2DOT3DOT1.exe . When installation is complete, these additional components are copied to folders in the program directory: <ul style="list-style-type: none"> • DragonClientForRemoteDesktop • Citrix extensions: <ul style="list-style-type: none"> - vddnspatch2.exe - vddnspatch2.msi - PowerMic Citrix Client Extension.msi - PowerMic Citrix Server & Virtual Desktop Extension.exe Use these files, as appropriate, to install the components you require.
Supported upgrade paths:	Customers currently running version 2.3 (build 12.53.350.033) of Dragon Medical Practice Edition can upgrade to version 2.3.1 with this service pack. There is no direct upgrade path from Dragon Medical Practice Edition versions 2.0 (12.50.350.022), 2.1, (12.51.350.006), or 2.2 (12.52.350.048), or from version 1.0 (11.00.304.530 or 11.00.300.312). If you are using a version older than version 2.3, you must first upgrade to Dragon Medical Practice Edition 2.3 before you can install the Dragon Medical Practice Edition 2.3.1 service pack.
Software documentation:	To view the latest documentation, including the Dragon Medical Practice Edition, Version 2.3 Release Notes (L-3892), see the Dragon Medical Practice edition guides in solution 14526 on iSupport .

Upgrading Dragon Medical Practice Edition

The version 2.3.1 upgrade is available through the Dragon Software Manager.

Notes:

- This service pack only supports upgrading from Dragon Medical Practice Edition version 2.3.
- This service pack does not include updates for language or acoustic models.

About the Dragon Software Manager

Depending on your settings, the Dragon Software Manager may automatically alert you that an update is available for you to install. However, if the installer cannot access the files it needs to modify, the update may fail.

Before launching the update, please complete any tasks you may be working on that depend on these files, such as creating a new profile, adding words to the vocabulary, or configuring formatting options.

Installing the update

To upgrade to version 2.3.1 of Dragon Medical Practice Edition, follow these steps:

1. Launch your existing Dragon Medical Practice Edition version 2.3 software and select **DragonBar>Help>Check for Updates** to open the Dragon Software Manager.
2. (Optional) To display the content of this release notes document on your screen before proceeding, click the line for the Dragon Medical Practice Edition 2.3.1 Service Pack update to expand the entry, then click the **Read More** link.
3. Select the checkbox for the 2.3.1 update in the "New Updates & Messages" field of the Dragon Software Manager, and do one of the following:
 - To install the upgrade now, click **Install**.
 - To download the service pack so you can install it later, click **Download Only**. The Dragon Software Manager saves the file as DMPE2DOT3DOT1.exe. Double-click it when you're ready to install the upgrade.

Additional software components

The 2.3.1 upgrade installer (DMPE2DOT3DOT1.exe) does not automatically install the Citrix Extensions or the Dragon Client for Remote Desktop updates, although it does copy the files you need for installing these components into the same directory where the main Dragon executable is installed.

If you need to install these components, you can find the files you need within the appropriate subdirectories. For example, in Windows 8 (64-bit), the default location for these components is:

C:\Program Files (x86)\Nuance\NaturallySpeaking12\Program\Citrix Extension

and

C:\Program Files (x86)\Nuance\NaturallySpeaking12\Program\DragonClientForRemoteDesktop

Note: In the 32-bit version of Windows 8, you'll find these both of these subdirectories in

C:\Program Files\Nuance\NaturallySpeaking12\Program\

Known issues and fixes in Dragon Medical Practice Edition 2.3.1

The following issues were fixed in Dragon Medical Practice Edition, version 2.3.1.

Issue	In-Depth Description
Issue 1381 - Crash when setting Hotkeys	Issue Dragon crashed when users running it on a Windows 10 tablet tried to set hotkeys. Solution The issue was fixed. Windows 10 tablet users can change their hotkey settings without an issue.
Issue 4150 – Problem creating user profile with USB headset as device	Issue Customers using Dragon as a Citrix published app received an error message when trying to create a user profile with a USB headset as the dictation device. Solution The issue was fixed. All customers can create a user profile with a USB headset as the dictation device.

Product build numbers

The following tables summarize the builds that are part of different releases of Dragon Medical Practice Edition.

Dragon Medical Practice Edition, Version 2.x Releases

Product version	Build Number
2.3.1 Available as a service pack only.	12.53.350.038
2.3 Available as a service pack only.	12.53.350.033
2.2 Available as both a full build and as a service pack.	12.52.350.048
2.1 Available as a service pack only.	12.51.350.006
2.0 Available as a full build only.	12.50.350.022

Dragon Medical Practice Edition, Version 1.0 Releases

Build Number
11.00.304.530
11.00.300.312

How to find the Dragon Medical Practice Edition build number

Method 1:

On the DragonBar, click **Help>About Dragon**.

Method 2:

Use Windows Explorer to locate and open the dragon.log file, where you will find the build number beside the text "Dragon Medical Version".

- In Windows Vista, Windows 7, Windows 8.x, Windows 10, Windows Server 2008, or Windows Server 2012 and 2012 R2 the file is located at:

C:\Users\<<WindowsUsername>\AppData\Roaming\Nuance\NaturallySpeaking12\Dragon.log

- In Windows XP, the file is located at:

C:\Documents and Settings\<<user_account_login>\ApplicationData\Nuance\NaturallySpeaking12\Dragon.log