

What's New in Dragon[®] Medical **360 Mobile Recorder, Version** 2.0?

Dragon[®] Medical 360 | Mobile Recorder (or DM360 Mobile Recorder) allows clinicians to conveniently and efficiently dictate at the point-of-care with their iPad or iPhone. High-quality dictations are securely uploaded to Nuance's background speech-enabled transcription platforms (eScription and Dictaphone Enterprise Speech System, or DESS, and its fully-outsourced Nuance Transcription Services offering) for rapid document turnaround time.

The key feature in this release is appointment list (also called patient list) availability (for customers with an HL7 feed). In addition, support for the new Apple iOS 5 is included.

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ույի իստ ինունվել վառուս ին վիստովութինը ու ինք վառուս ին վիստութինութինում իստիկիստինում իստիկի իստուսին



What's New in Dragon[®] Medical 360 Mobile Recorder, Version 2.0?

New FeaturesFor Providers

♦ For Administrators

- Step-by-Step
- ♦ For Providers
- ♦ For Administrators

New Features

New Features For Providers

- Upgrading to DMMR 2.0
- New look for screens
- New settings choices
- Appointment list management (Patient List)
- Apple iOS5

ույի իստ ինունվել փառուսի է լիստովութի իստի ին փառուսի է իստուսի իստութի իստ ինքութի իստի իստի ինչպիստի ին փառուսի



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Upgrading to DMMR Version 2.0

When you attempt to log in to *DMMR* after the 2.0 upgrade has occurred on your Nuance Management Server, you will see the following message:



Tap **OK**. You are redirected to the *DMMR* 2.0 application in the App Store/Market to facilitate an easy upgrade. Once the application is installed you can continue with your login.

Apple iPad/iPhone Users

Note that you **must be running iOS 5** to use *DMMR* 2.0.

ույի իրավիացիվել փառուսին վիրապետիվիսով աշիվի փառուսին վիրաբվիկությինում իուիվելացիկոս խոշիկի փառուսին



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New Look for Screens

Several of the screens in DMMR 2.0 have a different look from the previous version.

Logon Screens

- The **Logon** screen displays the current profile name (grayed out).
- To log in to your current profile, enter your password and tap Go.



• If you dictate reports at more than one site, you will have multiple profiles. To select a different profile, tap **Profiles**.

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Profile Screens

- To select a different profile, tap the profile name. You are then returned to the **Logon** screen where you enter your password (for the profile you just selected) and tap **Go**.
- The check mark to the left of the profile name indicates the profile currently selected.
- In the profile names, the bold item indicates the institution and the light gray item indicates the profile name.
- To add a profile to an institution, enter the Institution name and tap Search.
- Enter a user name for your new profile and tap **Save** or **Done**.



ուղիլիսովիսուիվի փառուսիկ վիսատիարկիսովիսուիկի փառուսիկ վիստուկիլություններությին արիլիսովիությին փառուսիվ



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Dictate Screens

- The initial dictate screen contains patient demographics and the **Record** and **Send** buttons only.
- Tap More to view additional playback controls. Tap Less to return to the basic controls.
- After you dictate, the report length and the **Hold** button appears.
- The Action icon *k* displays different choices before and after you dictate (see below).



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Appointment List Management (Patient List)

If your institution has an HL7 interface (ask your administrator if you do not know), a *patient list* that shows your outpatient appointments appears after you log in (and, if necessary, select a site).

By default, the **Appts** (appointments) tab is selected.

Appts Tab Description Sites Appts Late (63) Dictations

- For each appointment the patient's full name and appointment time appear. You can display up to two other information fields as well. The example below shows the patient's appointment type and the MRN in the two secondary information fields (below the name and time).
- Tap the blue icon next to the patient's appointment time to view additional patient information.

AT&T 3G 9:54 AM	-1	
ites Appts Late (63)	Dictations +	Г
AS-General Surg		
Thursday, Feb 16, 20	12	
Hicks, Ernesto	10:00 AM	
Sick Patient Visit	5272229 🥗	
Harvey, Katie	10:20 AM	
Sick Patient Visit	5272218 🥗	
Mcgee, Margarita	10:40 AM	
Sick Patient Visit	5272348 🥗	
Fleming, Ernesto	11:00 AM	
Appointment Reason4	5272147 🥗	
Rice, Loren	11:20 AM	
Appointment Reason3	5272448 🥗	
Alvarado, Gretchen	11:40 AM 🔊	
UCTORY AND RUNCION	E070000	

Appointments Tab

Patient Information Screen

Hicks Ernesto		
Patient Info		
Visit Number	869652722290216	
MRN	5272229	
DOB	Oct 5, 1954	
Age	57y	
Gender	Male	
Phone	(888)527-2229	
Appt Date F	eb 16, 2012 10:00 AM	
Reason	Sick Patient Visit	
Referring	Micheal Reiley	

• To dictate, tap on the appointment itself, which opens the dictation screen.

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- If no appointments are found, an empty appointments list appears, still showing the three tabs.
- If you do not have an HL7 interface, the standard **Dictations** screen appears with the **Draft** and **Sent** tabs.



• The **Late** tab contains past appointments on which you have not yet dictated, or dictations that you have not completed (draft dictations).

		Î
Sites Appts Late (63)	Dictations	+
PAS-General Surg		
Monday, Feb 13, 2012	2	
SELUS, JEAN	9:00 AM	0
BROKEN ARM	5271012	V
SHAW, MIKE	9:20 AM	0
HISTORY AND PHYSICAL	5271008	0
BISHOP, AZIA	9:40 AM	0
ANNUAL CHECK UP	5271121	0
ALI, BRASHEY	10:00 AM	0
Appointment Reason1	5271120	0
FARIS, KELLY	10:20 AM	0
ANNUAL CHECK UP	5271068	V
TEYNOLDS, KELSEY	10:40 AM	0
HISTORY AND PHYSICAL	5271188	
🗠 🌣	Q	

- The Late tab also displays the number of dictations (next to the word Late) currently in the list.
- To dictate, tap on an appointment, which opens the dictation screen.
- Tap the blue icon next to the patient's appointment time to view additional patient information.





What's New in Dragon[®] Medical 360 Mobile Recorder, Version 2.0?

Dictations (1)



Dictations Tab Description

Draft and Send in Progress

♦ Overview

When you send a dictation, the dictation appears in the list on the **Dictations** tab. (The Dictations list combines the Sent and Outbox tabs from DMMR 1.1.)

Appts Late (63) Dictations (1) **PAS-General Surg** Draft ENGLEN, LAUREN 02-15 09:40 Sick Patient Visit 5271067 Completed Fleming, Ernesto ø Q

Send Completed Details

IL AT&T 3G 9:58 AM		
Appts Fleming, Ernesto		
Dictation		
Status	Sent	
Dictated	Feb 17, 2012 9:55 AM	
Uploaded	Feb 17, 2012 9:56 AM	
Worktype	30 Day Monitor (59)	
Confirmation	M4583	
Dictation Ler	ngth 0:20	
Priority	Normal	
Patient Info		
Visit Number	869652721470216	
MRN	5272147	

These dictations remain in the **Dictations** list until one of the following occur:

- The time between the upload date and time *plus* the value of the **Keep Sent Receipt** parameter (defined in the DMMR Application Settings) has been exceeded.
- The user specifically removes the dictation from the **Dictations** list.

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New Features

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- ♦ For Administrators

New Settings Screens



For step-by-step information on using the new settings, *Step-by-Step Instructions*, beginning on page 14.

ուղիլիսովիսուիվի փառուսիկ վիսատիարկիսովիսուիկի փառուսիկ վիստուկիլություններությին արիլիսովիությին փառուսիվ



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Apple iOS5 Support

DMMR now supports Apple's iOS5 operating system.

Note: DMMR 2.0 requires the iOS 5 operating system.

Supported Apple Devices for DMMR 2.0 (must be running iOS 5 operating system)

- iPhone 4S
- iPhone 4
- iPhone 3GS
- iPad 2
- iPad 1
- iPod Touch 4th Generation

ույի իստ իստիվիլի փառատիվիլի իստակայինությունին, փառատիվիլի իստակիլությունը հաշիվի այի իստվիությին, փառատիվ



Overview

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New Features For Providers

For Administrators

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New Features for System Administrators

- Supported Versions of eScription, DESS, and NMS (*with* Patient List)
- Supported Versions of eScription, DESS, and NMS (*without* Patient List)
- Licensing through the Nuance Management Server (NMS)
- Auto-Setup for Capital Customers
- DMMR Messaging from NMS

Supported Versions of eScription, DESS, and NMS (with Patient List)

To take advantage of the new **Patient List** feature, the following versions of software are required:

- eScription: version 10.0 or higher
- DESS: requires that both EXVoice and EXText are deployed, and that both are running version 8.0 SP1 or higher
- NMS: version 2.0 or higher

Supported Versions of eScription, DESS, and NMS (without Patient List)

DMMR 2.0 interfaces with eScription and DESS through the Network Management System (NMS). The following versions are required for each platform:

- eScription: version 9.8 or higher
- DESS: version 8.0 SP1 or higher
- NMS: versions 2.0 or 1.1

Licensing through the Nuance Management Server (NMS)

Licensing for *DMMR* 2.0 is now controlled by the Nuance Management Server (NMS). When a user logs in for the first time, NMS checks for available licenses.

- Licenses are assigned to individual users in NMS. So if a user creates multiple profiles in the same institution and user name, he/she will use only one license.
- If there is a license available, it gets assigned to the user and stays with that user until it expires or an administrator removes it.

ուղիլիսով խոշիվին փուտուսին էլիսուսիստիվիսով իսօրվին փուտուսին էլիսուսինիսոսինիսով խոշիվինում խոշիվին փուտուսին



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- If there are no licenses available, an error message is displayed and the user is instructed to contact the system administrator.

Auto-Setup for Capital Customers

In *DMMR* 2.0, Capital customers' on-premise URL is stored in the Nuance Data Center's NMS. *DMMR* queries the NMS to find the URL associated with the Institution Code entered by the user.

- If the Institution Code is not found in NMS, *DMMR* displays the error message The Institution provided does not exist. Please enter a valid Institution.
- If the Institution has an on-premise NMS, the URL is returned and *DMMR* uses the new URL for all further communications to NMS.
- If the Institution does not have an on-premise NMS, *DMMR* communicates with the hosted NMS for all further requests.

DMMR Messaging from NMS

DMMR 2.0 uses the NMS messaging feature to allow users to receive messages through the *DMMR* application.

- For *hosted NMS* customers, these messages are Nuance-initiated messages to inform users of application- or system-specific events.
- For *Capital* customers, these messages are initiated from an institution administrator.

Each time a user logs in, *DMMR* contacts the NMS to retrieve notifications to display to the user. A separate pop-up message opens for each notification received from NMS. The user must acknowledge each individual message. *DMMR* in turn sends an acknowledgment to NMS for each message received. Once the message is acknowledged to NMS, it is no longer displayed to the user at login.

ույի իրա իստի ինչին արտաքարի նիրանվածի իրանվածիների կուսնակին իրանվիկանութի իրանի իրանի իրանանի իրանքարի



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Step-by-Step Instructions

Site Settings: Secondary Patient Information

In the illustration to the right, the **Reason** and **MRN** items are two of the choices for secondary patient information. The item on the left (Reason in this example) will appear beneath the patient name, and the item on the right (MRN) will appear beneath the visit time.

To see a list of choices for these fields:

- 1. Tap the **Settings** icon
- 2. From the **Site Settings** section, tap one of the secondary fields. In the illustration to the right, the secondary fields are **Reason** and **MRN**.
- 3. From the **Choose Custom Field** screen, tap the field you would like to appear in place of the field you selected. You can make only one choice per secondary field.
- 4. If needed, repeat the previous two steps for the other secondary field.
- 5. When finished, tap **Done**. Your demographic fields are automatically updated to reflect the new secondary fields you chose.



and. AT&T 3G 1:27 PM	
Settings Choose Custom Field	
Leave Blank	
Visit Number	
Reason	/
MRN	
Sex	
DOB	
Age	
Home Phone Number	
Location	

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Profile Settings: Delayed Send Notify

By default, if there is a delay in uploading your dictations, the system automatically notifies you after a specified time. You can select how long your dictations can be delayed before the notifications begin to appear.

To set the delayed send notification:

- 1. Tap the **Settings** icon
- 2. Under Profile Settings, tap Delayed Send Notify.
- 3. Tap the desired number of minutes. You automatically return to the **Settings** screen.
- 4. When finished, tap **Done**.



ыл AT&T 3G 1:29 PM	-
Settings Delayed Send Notify	
30 minutes	
45 minutes	
60 minutes	\checkmark
75 minutes	
90 minutes	
105 minutes	
120 minutes	
Notifications will appear if dictations a delayed while being uploaded	are

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Profile Settings: Recorder Preferences

Overview

In addition to the existing Auto reposition parameter, you can now configure two new settings in this section:

After Sending: Determine what happens after you send a completed dictation.

Send During Record: Determine whether you can send your current report without first tapping Stop.

Setting the After Sending Parameter

Not every doctor dictates their patient visits in the exact order as they show up on their schedule. The **After Sending** parameter allows you to choose either to

- automatically go to the next appointment in your list, which allows you to quickly begin dictating your next report, or
- exit the recorder function and manually select the next patient for whom you want to dictate a report.

To set the After Sending parameter:

- 1. Tap the **Settings** icon
- 2. Under Profile Settings, tap Recorder Preferences.
- 3. Tap After Sending.
- 4. Select either **Go to Next Appointment** or **Exit Recorder**. You automatically return to the **Recorder Preferences** screen.
- 5. Tap **Settings** to return to the main settings screen.
- 6. When finished, tap **Done**.





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Setting the Send During Record Parameter

To save time, and an extra tap on your devices's screen, you can choose to keep the Send button active while dictating or playing back a report. Select one of the following Send During Record parameters:

- **Allow**: The **Send** button on the recorder screen is enabled when you are actively dictating or playing back a report, which means that you can tap **Send** without having to first tap **Stop**.
- **Disallow**: The **Send** button on the recorder screen is disabled when you are actively dictating or playing back a report, which means that you must first tap **Stop**, and then tap **Send** to send the current report. (**Disallow** is the default value.)

To set the Send During Record parameter:

1. Tap the **Settings** icon 🚺

Overview

- 2. Under Profile Settings, tap Recorder Preferences.
- 3. Tap Send During Record.
- Select either Allow or Disallow (default). You automatically return to the Recorder Preferences screen.
- 5. Tap **Settings** to return to the main settings screen.
- 6. When finished, tap **Done**.



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Profile Settings: Patient List Preferences

If you are using the **Patient List** feature, you can

- set the frequency with which your appointment list is automatically refreshed, and
- set the number of days to retrieve appointments scheduled for the future.

Setting the Patient List Refresh Interval

To set the patient list refresh interval:

- 1. Tap the **Settings** icon
- 2. Under **Profile Settings**, tap **Patient List Preferences**.
- 3. Tap Patient List Refresh.
- 4. Tap the desired number of minutes. You automatically return to the main **Patient List Preferences** screen.
- 5. Tap **Settings** to return to the main settings screen.
- 6. When finished, tap **Done**.



III. AT&T 3G 10:42 AM	
Patient List Patient List Refresh	
5 minutes 🗸	2
20 minutes	
35 minutes	
50 minutes	
65 minutes	
80 minutes	
95 minutes	
Frequency the appointment list is automatically refreshed	

ույի իստի իստի ինքինանեսի ինքինանիների իստի ինքինաներին, իստնելինանիներիներիներիներիներիներիներիներին իստներին



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- ♦ For Administrators

Setting the View Future Appointments Parameter

You can now set a parameter that allows you to view your future, non-dictated appointments up to three days in advance.

The following table shows an example of the appointments you would see depending upon your selection. The example assumes the current date is **February 15th**.

Number of Days	Days Displayed, based on a February 15th current date
None (default)	Non-dictated appointments displayed for Feb. 12th, 13th, 14th and 15th
1 day	Non-dictated appointments displayed for Feb. 13th, 14th, 15th and 16th
2 days	Non-dictated appointments displayed for Feb. 14th, 15th, 16th, and 17th
3 days	Non-dictated appointments displayed for Feb. 15th, 16th, 17th and 18th

To set the View Future Appointments parameter:

1. Tap the **Settings** icon 🧿

♦ Overview

- 2. Under **Profile Settings**, tap **Patient List Preferences**.
- 3. Tap View Future Appts.
- 4. Tap the desired number of days, or select **None**. You automatically return to the main **Patient List Preferences** screen.
- 5. Tap **Settings** to return to the main settings screen.
- 6. When finished, tap **Done**.

📶 AT&T 3G 10:42 AM 📧
Patient List Future Appointments
None 🗸
1 day
2 days
3 days
Allows retrieval of appointments scheduled in the future

ույի իստ իստիվիլի փառատիվիլի իստակայինությունին, փառատիվիլի իստակիլությունը կատիվիստի իստիվիլի փառատիվ



What's New in Dragon[®] Medical 360 Mobile Recorder, Version 2.0?

- New Features
- ♦ For Providers
- ♦ For Administrators

Step-by-Step

- For Providers
- ♦ For Administrators

Advanced Settings

The Advanced settings sections contains allows you to view system messages and diagnostics, as well as change your color scheme and check your software version.

View System Messages

Each time you log in, *DMMR* contacts the *NMS* to retrieves and displays system notifications (if any are available). A screen displaying each message opens. You must acknowledge (tap)

each individual message. *DMMR* in turn sends an acknowledgment to *NMS* for each message received. Once the message is acknowledged to *NMS*, it is no longer displayed to you at login.

To view your system messages:

- 1. Tap the **Settings** icon
- 2. Under Advanced, tap System Messages.
- 3. Tap **All** to see your previous messages.
- 4. When finished, tap **Settings** to return to the **Settings** main screen.
- 5. When finished, tap **Done**.

Advanced	
Theme	Nuance >
System Messages	>
Diagnostics	>
Version	2.0.0.37



ույի իստ իստիվին փառուտիվին իստովութի իստի ին փառուտիվին իստութի իստութի իստ իստիվիստի իստի ինչպիստիստին փառուտի



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New Features For Providers

♦ For Administrators

Step-by-Step

- + For Providers
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View Diagnostics

To view diagnostic information on your device:

- 1. Tap the **Settings** icon 💽
- 2. Under **Advanced**, tap **Diagnostics**. By default the **All** tab is selected.
- 3. To see a subset of diagnostic events, tap either **Info**, **Warn**, or **Err** for those specific types of message.
- 4. When finished, tap **Settings** to return to the **Settings** main screen.
- 5. When finished, tap **Done**.

