

WALKABOUT™ WRITE SUPPLEMENTAL INSTALLATION INSTRUCTIONS WHEN USING THE KEYSpan USB SERIAL ADAPTER

If you have purchased a **Keyspan High Speed USB Serial Adapter** (Keyspan part # USA-19HS) to connect the serial connection on your *Walkabout Write* Desktop Adapter (including the Foot Control unit) to a USB port on your PC, please make note of the following information to be sure your Adapter is configured correctly. This information is a supplement to the installation procedures provided by Keyspan with your Adapter and the Adapter software.

For information and procedures on installing the Keyspan software and connecting the USB Adapter to your PC, please refer to the Keyspan User Manual included with your Keyspan software.

Installation Overview

Basically, you must be sure that the COM port assigned to the Foot Control unit in *Walkabout Write* is also assigned to the USB Adapter. To insure that the COM port is assigned correctly, you **must** install the Adapter software **before** you install the *Walkabout Write* software. Depending on your situation, follow either Option A **or** Option B as outlined here.

Option A – Initial Software Installation

If neither the Walkabout Write software nor the USB Adapter software have been installed on your PC, follow these steps:

1. Install the Keyspan Adapter software following the installation procedures that came with your Adapter.
2. Connect the Keyspan USB Serial Adapter to your PC following the procedures that came with your Adapter.
3. To identify the COM port being used, open the **Keyspan Serial Assistant**: From the Windows **Start** menu, click  **Start** > **Programs** > **Keyspan High Speed USB Serial Adapter** > **Keyspan Serial Assistant**. The COM port being used shows on the **Adapter Status** tab as **COM1**, **COM2**, **COM3**, or **COM4**. Dictaphone does not support COM ports greater than COM4.
4. Connect the Foot Control unit to the *Walkabout Write* Desktop Adapter and connect the Desktop Adapter to the USB Serial Adapter connected to your PC.
5. Install the *Walkabout Write* software, following the installation procedures that came with your software. Be sure to assign the same COM port to the Foot Control device.
6. Run the Keyspan software to see if the Adapter passes the test. Refer to the Keyspan User Manual for the procedure.

If the Adapter passes the test successfully, you're all set. No further action is needed.

Option B – Subsequent Software Installation

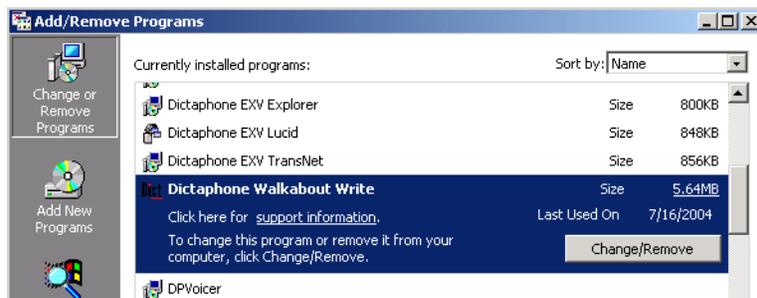
If the **Walkabout Write** software is already installed on your PC, follow these steps:

1. Uninstall the *Walkabout Write* software, saving the files that contain your local configuration settings and user profiles. Follow the procedures in *To uninstall WA Write*: to save these files during the uninstall process.
2. Install the Keyspan Adapter software following the installation procedures that came with your Adapter.
3. Connect the Keyspan USB Serial Adapter to your PC following the procedures that came with your Adapter.
4. To identify the COM port being used, open the **Keyspan Serial Assistant**: From the Windows **Start** menu, click  **Start** > **Programs** > **Keyspan High Speed USB Serial Adapter** > **Keyspan Serial Assistant**. The COM port being used shows on the **Adapter Status** tab as **COM1**, **COM2**, **COM3**, or **COM4**. Dictaphone does not support COM ports greater than COM4.
5. Connect the Foot Control unit to the *Walkabout Write* Desktop Adapter and connect the Desktop Adapter to the USB Serial Adapter connected to your PC.
6. Re-install the *Walkabout Write* software, following the procedures in *To reinstall the Walkabout Write software*: on page 3. Be sure to assign the same COM port to the Foot Control device.
7. Run the Keyspan software to see if the Adapter passes the test. Refer to the Keyspan User Manual for the procedure.

If the Adapter passes the test successfully, you're all set. No further action is needed.

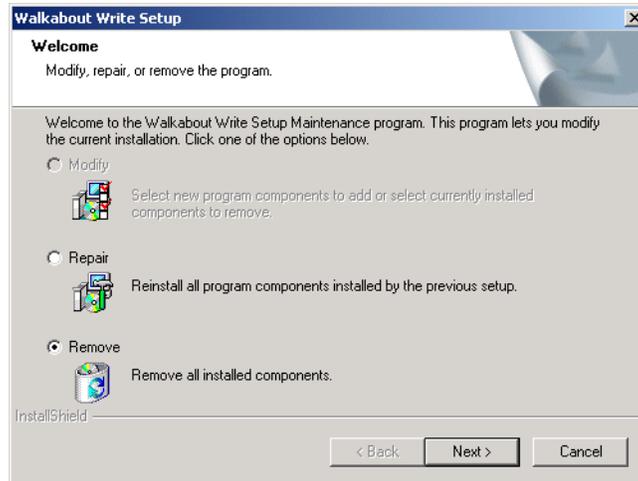
To uninstall WA Write:

1. From the Windows **Start** menu, click  **Start** > **Settings** > **Control Panel**.
2. When the **Control Panel** opens, double-click the **Add/Remove Programs** icon. 
3. In the **Add/Remove Programs** list that opens, scroll and select **Dictaphone Walkabout Write** and click **Change/Remove**.

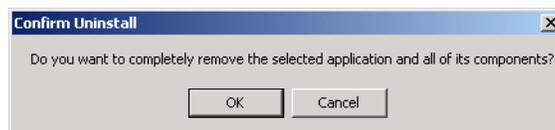


The **InstallShield Wizard** starts the uninstall process.

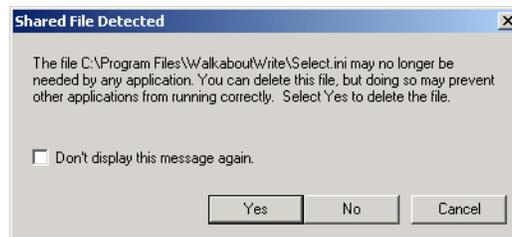
4. At the **Welcome** window, click the **Remove** radio button.



5. In the **Confirm Uninstall** box that opens, click **OK**.



6. If you get the **Shared File Detected** message, click **No** each time this message is displayed. Clicking **No** allows you to save the files that contain your configuration settings and user profiles. These files can then be used when you reinstall the *Walkabout Write* software so that you do not have to re-create this information.

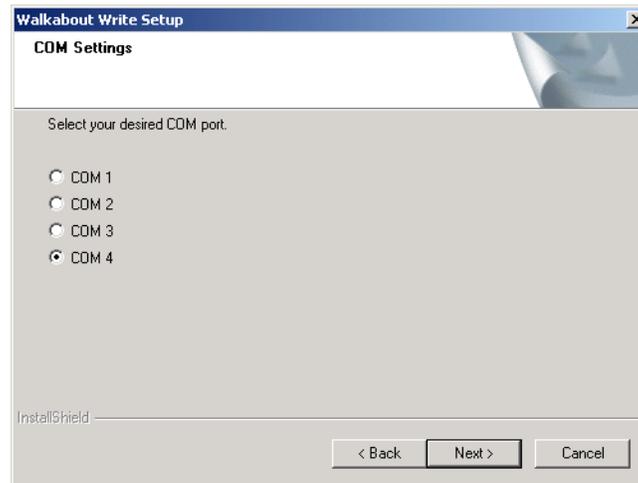


7. When the uninstall process is finished, click the **Close** button  in the top right corner to close the **Add/Remove Programs** window and the **Control Panel**.

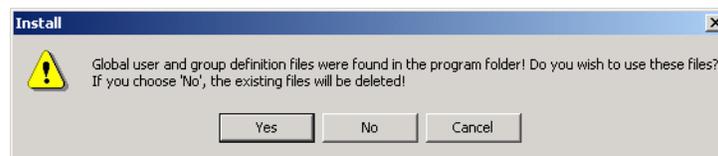
To reinstall the Walkabout Write software:

1. Insert the *Walkabout Write* software CD into the CD drive of your PC.
2. When the InstallShield Wizard starts, follow the installation procedures that came with your *Walkabout Write* software.

3. When the **COM Settings** window opens, click the radio button for the **COM** port number that is assigned to the USB Adapter, that is, the COM port number that is identified through the Keyspan Serial Assistant.



4. When you see the message asking if you want to use the saved files, click **Yes**. The files that you saved during the uninstall process (those files that contain your configuration settings and user profiles that you established in the previous version of *Walkabout Write*) are used in this installation and you do not have to re-create this information.



5. Continue through the installation until it is finished.

Technical Support

If you experience technical difficulties installing or using the Foot Control device with the Adapter, you can contact Dictaphone for technical support.

- For customers in the US and Canada, call Dictaphone at 800-833-7776.
- For customers in Continental Europe, call Dictaphone at +41 (0)1 817 76 76.
- For customers in the United Kingdom, Middle East, Africa, Latin America, and Asia Pacific, call Dictaphone at +44 (0)20 7878 5000.

Refer to your *Walkabout Write User Guide* on the software CD or the Online Help (press **F1**) in the application for additional information about obtaining technical support.

Visit Dictaphone Corporation on the Web at: www.dictaphone.com