

Using Veriphy with PowerScribe® for Radiology

Veriphy is Nuance's critical test result management solution. While reviewing diagnostic images in *PowerScribe for Radiology*, you can create a message in *Veriphy* to send alerts to the ordering clinician in case you identify a critical or unexpected finding.

Introduction

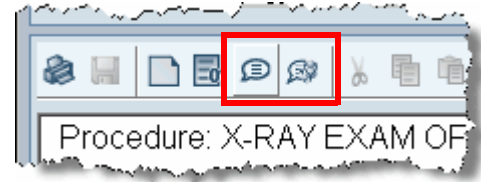
Log In and Start a Report

Log in to the *PowerScribe for Radiology* application and either start a new report or open an existing report.

Veriphy Buttons


Veriphy has two buttons that appear on the toolbar:

- The left button opens the **Veriphy** dialog box, allowing you to create a *Veriphy* message and select clinicians to whom the message is sent.
- The right button opens the **Veriphy Status** dialog box, allowing you to see the status of *Veriphy* messages you have sent.



Open the Veriphy Dialog Box

Open the *Veriphy* dialog box using either of the following methods:

- Click the **Veriphy**  button.
- Use the voice command "**Start Vocada.**"

A screenshot of the Veriphy dialog box. The window title is "Veriphy". It displays "Patient Name: Smith Jane" and "Your message will be sent only to providers with Veriphy IDs". Below this is a table for "Persons to Notify":

Last Name	First Name	Middle Name	Veriphy Id Status	
Chase	Adam		Y	<input type="button" value="Add"/>
				<input type="button" value="Delete"/>

Below the table is a "Findings:" dropdown menu set to "Yellow", an "Include Impression section" checkbox, and a "Play" button. At the bottom, there is a "Dictate Message:" section with a play button, a progress bar showing "00:08 00:08", and "Send", "Cancel", and "Help" buttons.

The **Veriphy** dialog box opens and displays, by default, the ordering clinician's name. You have several options at this point:

- Leave only the ordering clinician's name in the list: No action required; you are ready to dictate your message.
- Leave the ordering clinician's name in the list and add other clinicians: Click **Add** to open the **Veriphy Provider Search** dialog box (discussed in the next section).
- Delete the ordering clinician's name from the list and add other clinicians: Click **Delete**, then click **Add** to open the **Veriphy Provider Search** dialog box (discussed in the next section).

Veriphy ID Status Column Indicator Definitions

The **Veriphy ID Status** column shows each clinician's Veriphy status:

- **Y** indicates that the clinician can receive Veriphy messages.
- **C** shows that the clinician is in the Veriphy system but needs to have their Veriphy ID pulled in. To do this, select the clinician's name and click the **Retrieve Veriphy ID** button (see illustration on the next page).
- **N** indicates that the clinician is not set up to receive Veriphy messages. Contact your *PowerScribe* system administrator and ask them to set up the clinician to receive Veriphy messages.

Note About the Include Impression Section Check Box

Be aware that if you choose to include the impression section, message recipients will hear it just as it was dictated, with punctuation and all. And, the impression audio is appended to whatever you record in Veriphy. So unless you absolutely need the impression section, clear the check mark from the box. Once you clear this check box, it stays cleared until you select it again.

Create a Veriphy Message

Select Clinicians Who Will Receive the Message

To select other clinicians to receive your message:

1. Click **Add**. The **Veriphy Provider Search** dialog box opens.

Last Name	First Name	Middle Name	Veriphy Id Status
Mark			C
Mary			Y

2. Type the last name of the clinician you want to add, or use the percentage sign as a wild card character to display a list of possible clinicians, and click **Find**.
3. Select the clinician or clinicians you want to add and click **OK**.

Select a Findings Level

Before recording your message, select an item from the **Findings** drop-down list.

Note: The example shown here is only for reference; make sure that you understand your facility's critical alignment policy before selecting a Findings value.

Dictate Your Message

1. Press and hold the **Dictate** button on your microphone and record your message, keeping the following things in mind:
 - You must dictate something to activate the **Send** button.
 - If you decide to modify your message, click the **Clear** button and dictate the message again. Simply rewinding the message and re-dictating does not erase what you originally dictated. If you do not click **Clear**, the recipient hears everything you have dictated in this message.
 - If you select the **Document Only** finding, your message should state that you actually spoke with the ordering clinician. For example, "Spoke with Doctor Chase and relayed finding."
2. When finished dictating your message, click **Send**. You are returned to your report. If you have chosen the Automatically insert Veriphy notification into report preference, you will see the notification at the bottom of your report. Note that the Veriphy notice includes the message ID. If you sent the message to more than one clinician, each clinician is assigned a unique message ID.

A notification was sent to the following physicians via the Veriphy service Chase, Adam 4:00:58 PM 2/15/2011 Veriphy message id: 453846

Check Status of Messages

1. Click the **Veriphy Status** button to open the **Veriphy Status** window.
2. Select the appropriate date and click **Find**.

*Note: The **Read Date** column shows the date and time that the ordering clinician accessed and read the message. If this column does not contain a date/time stamp, the ordering clinician has not yet retrieved the message.*

3. When finished, click **OK**.