

Using PowerScribe® 360 | Critical Results with PowerScribe® 360 | Reporting Quick Reference Card

PowerScribe® 360 | Critical Results is Nuance's critical test result management solution. While reviewing diagnostic images in *PowerScribe® 360 | Reporting*, you can create a message in *PowerScribe 360 | Critical Results* to send alerts to the ordering clinician in case you identify a critical or unexpected finding.

Introduction


Log In and Start a Report

Log in to the *PowerScribe 360 | Reporting* application and either start a new report or open an existing report.

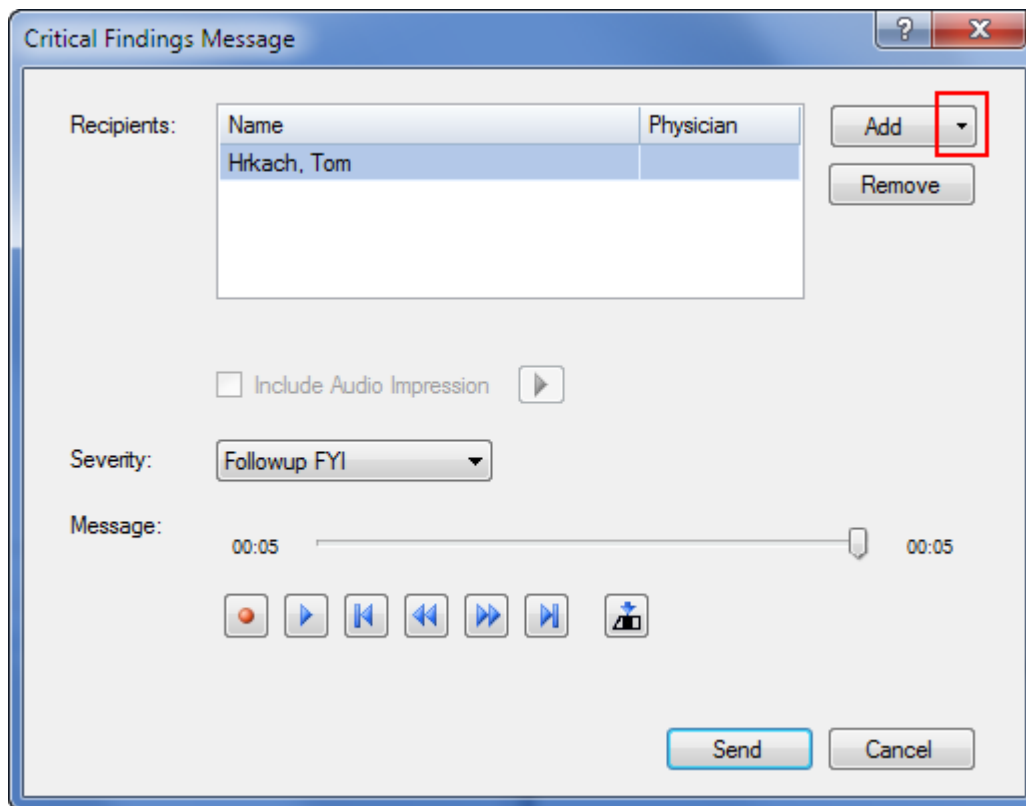
Open the Critical Findings Message Dialog Box

NOTE: *PowerScribe 360 | Reporting* uses the phrases **Communicate critical findings** and **Critical findings message** when referring to *PowerScribe 360 | Critical Results*.

1. Use any of the following methods to open the **Critical Findings Message** dialog box:

- Use the voice command "**Communicate Critical Findings**," or "**Critical Message**."
- Click the **Communicate Critical Findings**  button.
- Click **Tools > Communicate Critical Findings**.

The **Critical Findings Message** dialog box opens and displays, by default, the ordering clinician's name in the **Recipient** field.



Name	Physician
Hrkach, Tom	

Buttons: Add, Remove

Include Audio Impression

Severity: Followup FYI

Message: 00:05 — 00:05

Buttons: Send, Cancel

Nuance® PowerScribe® 360

Using Critical Results with Reporting (cont.)

Select Recipients and Create a Critical Findings Message

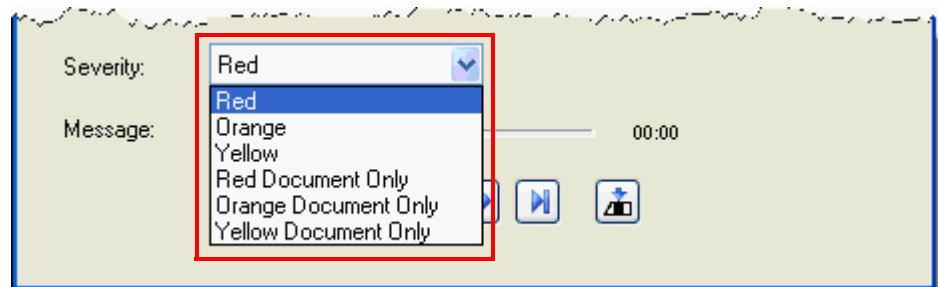
Select Recipients Who Will Receive the Message and Whether to Include the Impression Section

1. Click the **Add** drop-down arrow, then click **Search**. The **Select Recipient** dialog box opens.
2. To search for the recipient, or recipients, type the first couple of letters of their last name in the text field and click Search.
3. Select one or more of the names in the results list and click **Add**. The names appear in the **Recipients** section of the dialog box.
4. To include the audio portion of the report's Impression section, select the **Include Audio Impression** check box. (You can click the **Play** arrow to the right of this box to listen to the report's Impression section.)

Select a Severity Level

NOTE: The example shown here is only for reference; make sure that you understand your facility's critical alignment policy before selecting a Severity value.

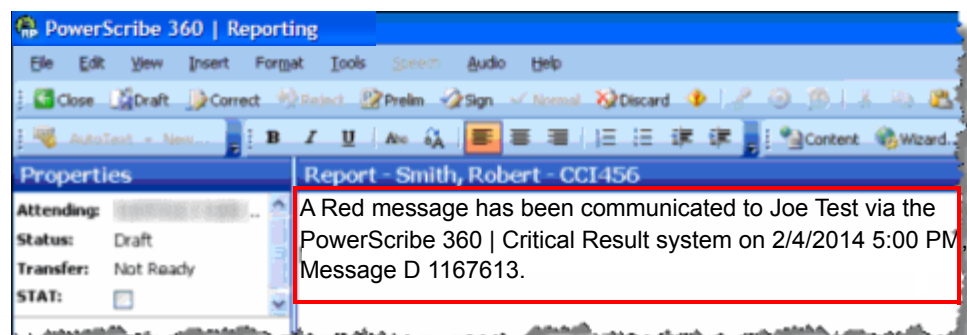
Before recording your message, select an item from the **Severity** drop-down list.



If you select a **Document Only** finding from the Severity list, and you include an audio comment (which is a requirement in version 1.0, and configurable in version 1.1 and higher), your comment should state that you actually spoke with the ordering clinician. For example, "Spoke with Doctor Chase and relayed finding."

Dictate Your Message

1. Press the **Dictate** button on your microphone and record your message.
2. Use the buttons (Record/Pause, Play/Pause, Go to Beginning, Rewind, Fast-forward, Go to End, and Insert/Overwrite toggle) buttons to review and edit what you dictated.
3. When finished, click **Send**. Instant notifications are sent to the ordering clinician via pager, cell phone, fax and/or email. The ordering clinician then dials a toll-free number and enters an access code to listen to the message from the reporting clinician
A critical notification is added to the bottom of your report.



Using Critical Results with Reporting (cont.)

My Critical Communications

The My Critical Communications link allows you to listen to your critical results messages, or to view the status of your messages.

Use the My Critical Communications Link

1. From the *PowerScribe 360 | Reporting Explorer* window, click the **My Critical Communications** link, located in the lower left portion of the window. A separate browser window opens.
2. To hear the critical results message created by the radiologist, click the speaker icon in the **Message** column.
3. In the **Details** column, click **Select** to see more specific information about a message.

The screenshot displays two tables. The first table, titled "Recent Messages from Dr. Rupesh Pednekar", lists messages with columns for Created On, Referring Physician, Finding, Patient, Message, Status, and Details. The second table, titled "Message Notification History", lists notification events with columns for Date/Time, Notification Event, Recipient Name, Device, Address, and Status. Red boxes highlight the speaker icons and 'Select' links in the first table, and the first row of the second table.

Created On	Referring Physician	Finding	Patient	Message	Status	Details
06/27 08:39AM	Rupesh PednekarA	Red	IMA PATIENT123	🔊	Open	Select
04/03 07:43AM	Rupesh PednekarA	Red	Test Test	🔊	Open	Select
03/20 12:26PM	Rupesh PednekarA	Red	Jacob Smith	🔊	Open	Select
03/17 01:43PM	Rupesh PednekarA	Red	John Smith	🔊	Open	Select
03/17 01:37PM	Rupesh PednekarA	Red	John Smith	🔊	Open	Select
02/07 07:11AM	Power ScribeA	Red	John Smith	🔊	Open	Select

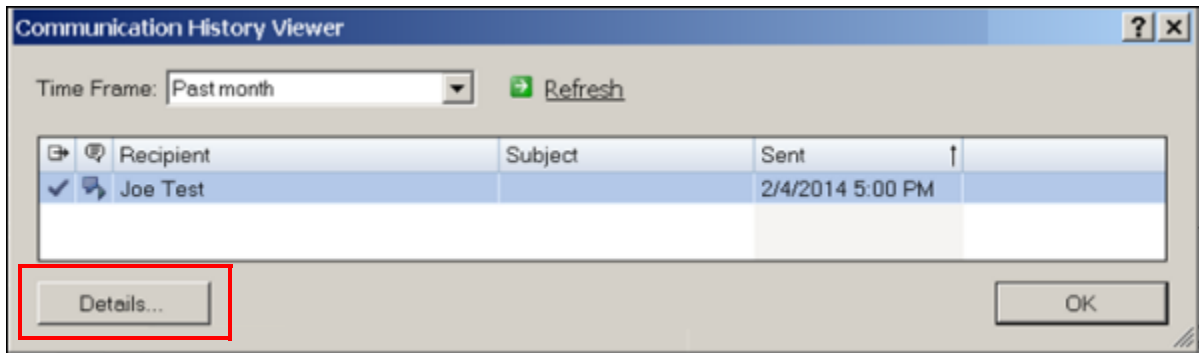
Date/Time	Notification Event	Recipient Name	Device	Address	Status
06/27 08:39AM	Message Created			Inserted Via API	

Using Critical Results with Reporting (cont.)

Communication History

Use the following steps to view your communication history, which includes your original report.

- Use Communication History** 1. From any of the *PowerScribe 360 | Reporting* windows, click **View > Communication History**.



2. Select a report from the list that opens and click **Details**. From here you can view the text of your report as well as the critical results notification that was embedded in the report when you created it.

