Using PowerConnect™ Actionable Findings with PowerScribe® 360 Reporting QRC (for Audio OC Users)

PowerConnect Actionable Findings is Nuance's critical test result management solution. While reviewing diagnostic images in *PowerScribe® 360 Reporting*, you can create a message in *PowerConnect Actionable Findings* to send alerts to the ordering clinician in case you identify a critical or unexpected finding.

Introduction

Log In and Start a Report

Log in to the *PowerScribe 360 Reporting* application and either start a new report or open an existing report.
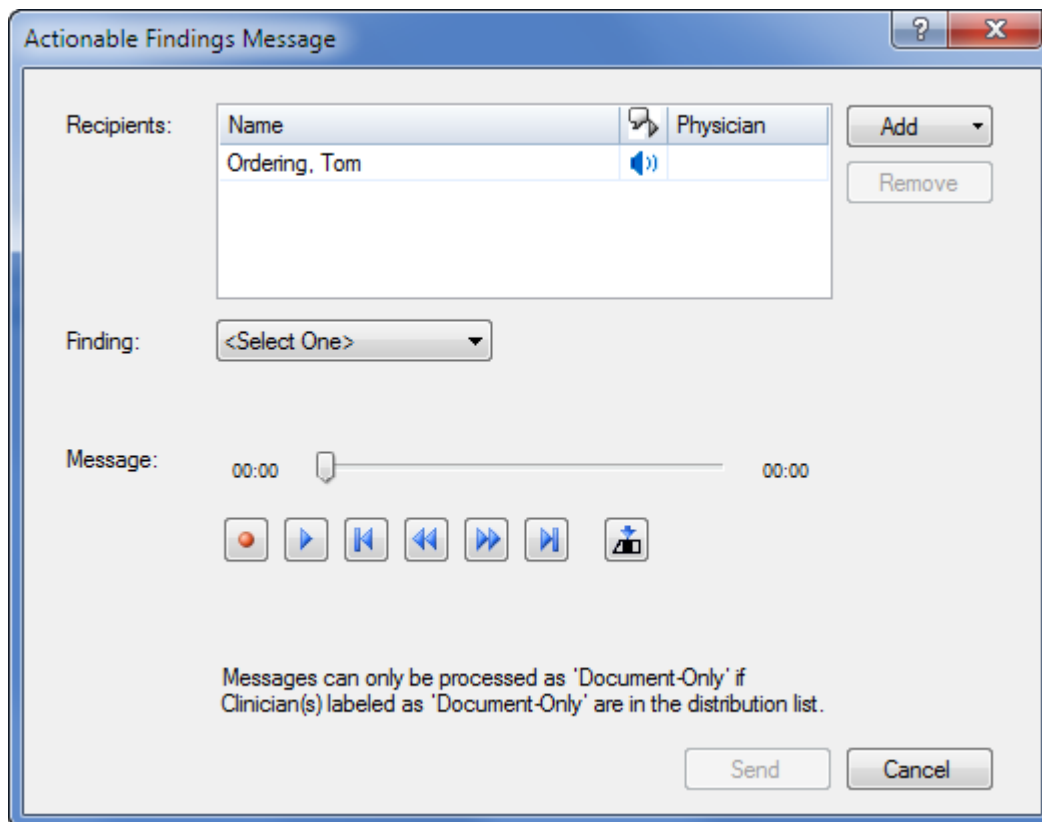
Open the Critical Findings Message Dialog Box

Use any of the following methods to open the **Critical Findings Message** dialog box:

- Use the voice command **"Communicate Critical Findings,"** or **"Critical Message."**
- Click the **Communicate Critical Findings** 🔲 button.
- Click **Tools > Communicate Critical Findings**.

The **Actionable Findings Message** dialog box opens and displays, by default, the ordering clinician's name in the **Recipient** field.

> *NOTE: If the ordering clinician is not in the PowerConnect Actionable Findings system, or if their actionable findings ID is not in the PowerScribe 360 Reporting system, the recipient defaults to the attending, admitting, consulting, or referring clinician, respectively.*

Nuance® PowerConnect™ Actionable Findings

## Select Recipients and Create a Critical Findings Message

Select Recipients Who Will Receive the Message and Whether to Include the Impression

1. Click the **Add** drop-down arrow, then click **Search**. The **Select Recipient** dialog box opens.
2. To search for the recipient, or recipients, type the first couple of letters of their last name in the text field and click Search.
3. Select one or more of the names in the results list and click **Add**. The names appear in the **Recipients** section of the dialog box.
4. To include the audio portion of the report's Impression section, select the **Include Audio Impression** check box. (You can click the **Play** arrow to the right of this box to listen to the report's Impression section.)

Select a Finding Level

NOTE: The example shown here is only for reference; make sure that you understand your facility's critical alignment policy before selecting a Finding value.

Before recording your message, select an item from the **Finding** drop-down list.
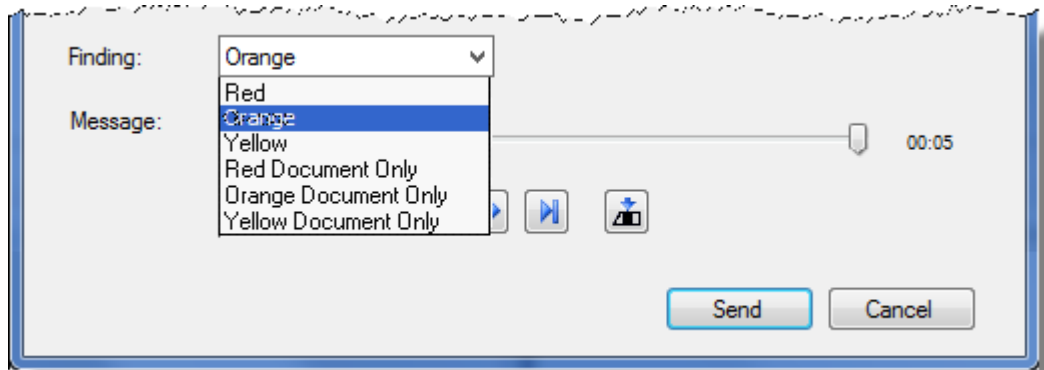
If you select a **Document Only** finding from the Finding list, and you include an audio comment (which is a requirement in version 1.0, and configurable in version 1.1 and higher), your comment should state that you actually spoke with the ordering clinician. For example, "Spoke with Doctor Chase and relayed finding."

Dictate Your Message

1. Press the **Dictate** button on your microphone and record your message.
2. Use the buttons (Record/Pause, Play/Pause, Go to Beginning, Rewind, Fast-forward, Go to End, and Insert/Overwrite toggle) buttons to review and edit what you dictated.
3. When finished, click **Send**. Instant notifications are sent to the ordering clinician's preferred device or devices. The ordering clinician then dials a toll-free number and enters an access code to listen to the message and acknowledge it, closing the communication loop.

   A communication statement is added to the bottom of the radiology report, if configured to do so.
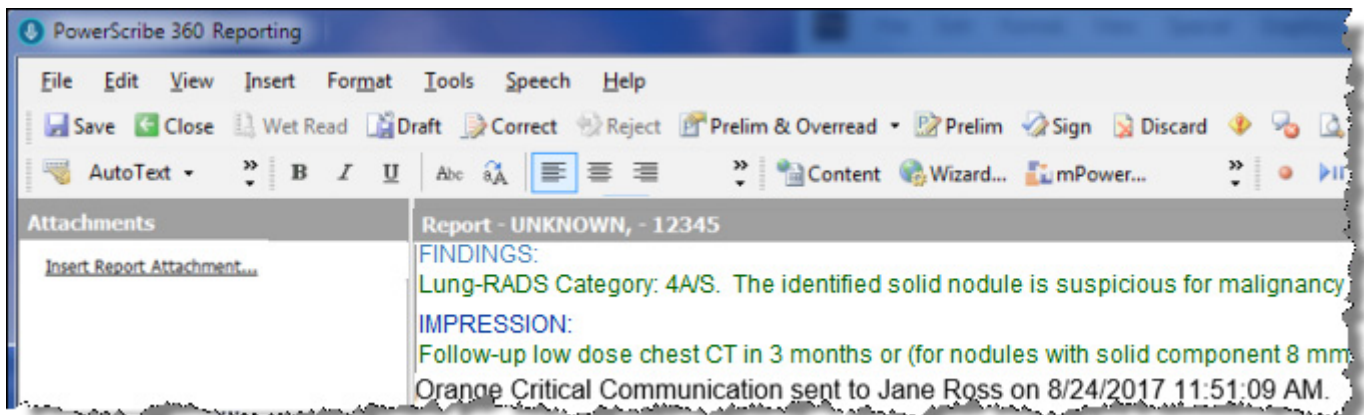
Using Actionable Findings with Reporting (cont.)

My Critical Communications

The My Critical Communications link allows you to listen to your actionable findings messages, or to view the status of your messages.

Use the My Critical Communications Link

1. From the *PowerScribe 360 Reporting* Explorer window, click the **My Critical Communications** link, located in the lower left portion of the window under **Dashboards**. A separate browser window opens.
2. To hear the actionable findings message created by the radiologist, click the speaker icon in the **Message** column.
3. In the **Details** column, click **Select** to see more specific information about a message.

Recent Messages from Dr. Tom Radiologist

Created On	Referring Physician	Finding	Patient	Message	Status	Details
05/11 08:51AM	Tom Ordering	Orange	Watson,Peter	🔊	Open	Select
05/11 08:41AM	Tom Ordering	Orange	Watson,Peter	🔊	Open	Select
12/06 04:21PM	Tom Ordering	Red	UNKNOWN,	🔊	Open	Select
10/13 08:45AM	Tom Ordering	Red	UNKNOWN,	🔊	Open	Select

Message Notification History

Date/Time	Notification Event	Recipient	Name	Device	Address	Status
05/11 08:51AM	On End Escalation	RC	Email_1	Email	thrkach65+rad@gmail.com	Delivered
05/11 08:51AM	Primary	OP	Tom Ordering iPhone	SMS	3219174498	Notification in queue
05/11 08:51AM	Message Created				Inserted Via API	

Communication History

Use the following steps to view your communication history, which includes your original report.

Use Communication History

1. From any of the *PowerScribe 360 Reporting* windows, click V**iew > Communication History**.
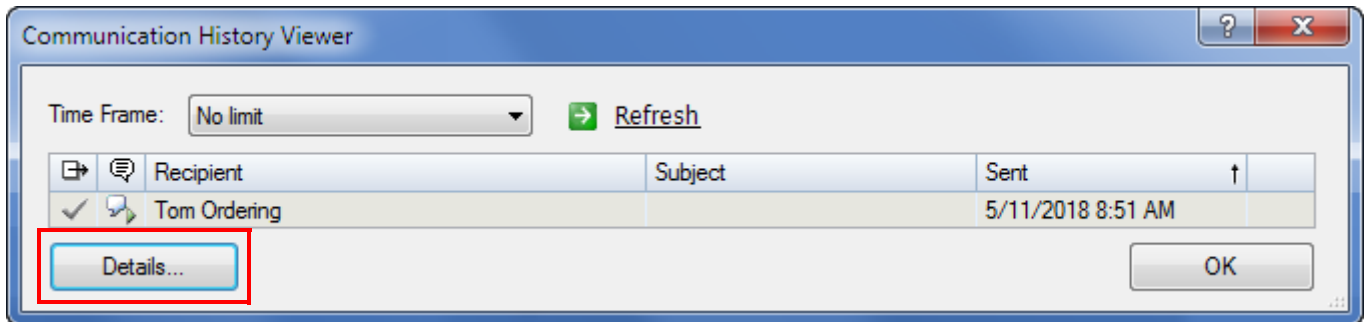
2. Select a communication from the list that opens and click **Details**. From here you can view the text of your report as well as the actionable findings communication statement that was embedded in the report.