



PowerScribe[®] 360



PowerScribe[®] 360 | Reporting

Technical Note: Support for Third Party Software Updates

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Support for Third Party Software Updates

Nuance Healthcare recognizes the importance of installing third party software updates for applications that your organization uses with PowerScribe 360 | Reporting.

“Third party software updates” refers to patches, hot fixes, and service packs for third party software. For example, installing Microsoft Windows 7 Service Pack 1 as opposed to upgrading from Microsoft Windows XP to Windows 7.

The quality assurance team at Nuance routinely tests third party software updates in QA lab test environments to ensure the updates are compatible with PowerScribe 360 | Reporting. If any incompatible software updates are found, Nuance HealthCare will update Solution 16345: PowerScribe 360| Reporting Third Party Updates located at <https://isupport.nuance.com>.

PowerScribe 360 | Reporting customers may install third party software updates without having to wait for Nuance to test the updates.

If a customer needs to apply unsupported software updates, please first contact the Nuance Healthcare Technical Services team to discuss alternatives.

Tested Third Party Software Updates

- Microsoft SQL Server 2008 and 2012
- Microsoft Windows Server 2008 and 2012
- Microsoft Windows 7 and 8
- .NET Framework